



**STATEMENT OF PROCEEDINGS FOR THE
REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON
DISABILITIES
KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012
<http://laccod.org>**

Wednesday, March 21, 2012

1:00 PM

AUDIO LINK FOR THE ENTIRE MEETING. (12-0842)

Attachments: [AUDIO](#)

Call to Order. (12-0839)

The meeting was called to order by President Troost at 1:20 p.m.

Present: President John B. Troost, Vice President Janet Neal, 2nd Vice
 President John R. James, Commissioner Wan Chun Chang,
 Commissioner Edward A. Colley, Commissioner Steve Miller,
 Commissioner Winslow C. Reitnouer, Commissioner Alexia
 Teran and Commissioner Sheila D. Wright

Absent: Commissioner Wendy Welt Narro

Excused: Treasurer Kecia Brook Weller, Commissioner Michael G.
 Gureckas, Commissioner Maria Mustelier-Parrish and
 Commissioner Ruben Anthony Rios

I. ADMINISTRATIVE MATTERS

1. Approval of Minutes from the meeting of February 15, 2012. (12-0846)

On motion of Vice President Janet Neal, seconded by 2nd Vice President Janet Neal, this item was approved.

Attachments: [SUPPORTING DOCUMENT](#)

2. Recommendation to approve the 2012 Access Awards Luncheon to be held October 15, 2012 at the Kyoto Grand Hotel in the amount not to exceed \$17,800. (12-0860)

After discussion, on motion of Vice President Janet Neal, seconded by Commissioner Winslow C. Reitnouer, this item was approved as amended to change the amount for approval not to exceed, \$18,500.

Attachments: [SUPPORTING DOCUMENT](#)

II. PRESENTATIONS

3. SET ITEM 1:30 P.M.

Report on Access Services' Customer Satisfaction Survey Results by Matthew Avancena, Manager of Government Affairs, Access Services. (12-1237)

Mr. Avancena presented a Powerpoint presentation based on the 2011 Customer Satisfaction Survey conducted by the Fairfax Research Group and responded to questions posed by the Commission. During discussion, Mr. Avancena stated Access Services has begun addressing the negative survey results. The survey will be conducted every two years, with Access Services reporting back on the survey results.

Mr. Kurt Hagen, expressed his concerns regarding the Access Services survey, in particular, the 1.2 million "Free Fare Rider Partners", who were part of the sample group.

Philis Coto also addressed the Commission.

After further discussion, by Common Consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

4. SET ITEM 1:45 P.M.

Presentation on the Access Services' Parents with Disabilities Paratransit Pilot Program by Yael Hagen, Access Services. (12-1238)

Mrs. Hagen provided an overview of the Parents with Disabilities Paratransit Pilot Program and responded to questions posed by the Commission.

After discussion, by Common Consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

III. REPORTS

5. President's Report for the Month of March 2012. (12-0848)

President Troost thanked Commissioner Miller for his assistance and support with drafting a letter regarding adult education, to Dr. John Deasy, Superintendent, Los Angeles Unified School District.

President Troost requested that the Commission's May 2012 agenda be abbreviated; and an item agendized to discuss the goals of the Commission and those of the Commissioners.

After discussion, by common consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

6. Report by Events Committee on meeting held March 14, 2012. (12-0849)

Vice President Janet Neal provided an overview of the March 14, 2012 Events Committee meeting. She also informed the Commission that the Disabilities Network is doing well, and "Janet's Planet" is now seeking sponsorship. She concluded by urging all Commissioners to attend the June 26, 2012 Board of Supervisors presentation honoring the Commission on Disabilities Scholarship recipients.

After discussion, by common consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

7. Monthly report by Louis Burns of Access Services, Inc. (12-0851)

Mr. Louis Burns did not have a report for the Commission, however, he responded to a constituent's concern regarding the mailing of TAP Cards to Post Office Box addresses, stating that due to security concerns the cards which include the VISA logo must be mailed to a physical address. As an alternative, the cards can be mailed to the Comprehensive Assessments Restorative Evaluations Center (C.A.R.E.) in downtown Los Angeles, where the card recipient can retrieve them.

After discussion, by common consent, there being no objection, this item was received and filed.

8. Report by Kurt Hagen, Commission on Disabilities appointed Access Board representative on Access Board meeting held for the month of March 2012. (12-0853)

Mr. Hagen, reported on the February 2012 Access Services meeting and noted that the Foreign Language and Interpretation contracts are in the process of being renewed, as well as other contracts.

After discussion, by common consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

IV. DISCUSSION

9. Discussion to revise the appointing procedures and duties of the Access Services, Inc., Board of Directors - Commission on Disabilities Representative. (Continued from the meetings of 09/21/11, 11/16/11 and 12/21/11.) (11-4159)

There were no additional changes given.

Following discussion, and by Common Consent, there being no objection, the revised appointing procedures and duties of the Access Services, Inc Board of Directors for Commission on Disabilities will be presented to County Counsel for review and final approval by the Commission at a future meeting.

Attachments: [SUPPORTING DOCUMENT](#)

V. MISCELLANEOUS**10. Announcements by Commissioners. (12-0855)****Neal:**

- **Thanked Commissioner Teran for providing staff with the concerns of the Commission regarding the Hall of Administration public elevators. The elevators are currently being revamped.**
- **Referred to a March 10, 2012, LA Times article titled "Never a Day without HIV", by Alex Ghaffari.**

Teran:

- **Commissioner Teran will be attending a Cinco de Mayo parade and event. She requested resource materials and the Commission table banner be provided to her prior to the event.**

Miller:

- **Thanked the Commission and President Troost for their assistance concerning the proposed cancellation of the Adult Education Program by LAUSD. He noted Supervisor Antonovich wrote a letter to the Superintendent urging reconsideration of this proposal, however, the Program was still canceled.**

Colley:

- **Commissioner Colley attended the Heart High School District Annual Special Olympics Track and Field Event today, March 21, 2012.**

Matters Not Posted

- 11. Matters not on the posted agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting of the Committee, or matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda. (12-1231)**

No matters were posted for a future meeting.

Public Comment

- 12. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (12-1128)**

No members of the public addressed the Commission.

Adjournment

13. Adjournment for the meeting of March 21, 2012. (12-0354)

On motion of Vice President Janet Neal, seconded by Commissioner Winslow C. Reitnouer, the meeting was adjourned at 3:25 p.m.